

FAILED APPOINTMENT POLICY

Your appointment block is a *reservation!*

Just as you expect the doctor to be here when you arrive, we ask that you respect the time reserved exclusively for you.

A failed appointment (no-show) not only inconveniences the doctor and staff, it also inconveniences other patients who could have used your appointment block.

If you must cancel or reschedule your appointment, we request a 48 hour notice. This allows us time to contact patients on our waiting list.

We will make a courtesy call to your phone number of record to remind you of your appointment, but attendance at your reserved time is always your responsibility.

Star Dental Systems, Inc. reserves the right to charge a \$40.00 fee for failure to keep your appointment or notify us 48 hours in advance.

We welcome you as a patient and appreciate your compliance with this policy.